



FIFA Fan Festival™ Boston

FAQ's

Can I bring a bag into FIFA Fan Festival™ Boston?

Clear bags at or below the dimensions of 12" x 6" x 12" are permitted, as are diaper bags and medical-related bags. All bags are subject to search upon entry. There will not be storage services for declined bags. For the full list of prohibited items, please see [here](#).

Can I bring a water bottle into FIFA Fan Festival™ Boston?

Empty, refillable water bottles are permitted. Metal and glass water bottles are not permitted. For the full list of prohibited items, please see [here](#).

Can I bring food and/or drinks into FIFA Fan Festival™ Boston?

Food and drink items are not permitted, unless required for medical purposes. Any permitted food items must not be packaged in glass containers. For the full list of prohibited items, please see [here](#).

Are there ADA accommodations at FIFA Fan Festival™ Boston?

The site is ADA compliant and there will be space allocated for wheelchair users and their companions. There is an ADA compliant drop-off location near both the Cambridge Street and Congress Street entrances to the site.

Where is Boston's FIFA Fan Festival™ Boston?

FIFA Fan Festival™ Boston will be hosted at Boston City Hall Plaza, 1 City Hall Square, Boston, MA 02203, United States.

When is Boston's FIFA Fan Festival™ Boston?

The FIFA Fan Festival™ Boston is open from Friday June 12th to Saturday June 27th. Full details of opening hours are available [here](#).

Will all matches be shown at FIFA Fan Festival™ Boston?

The matches being shown at FIFA Fan Festival™ Boston are shown [here](#).

Do any age restrictions on entry apply at FIFA Fan Festival™ Boston?

Please note that children under the age of 13 must be accompanied into FIFA Fan Festival™ Boston by an adult.

Is FIFA Fan Festival™ Boston free? How do I get my pass(es)?

Boston's FIFA Fan Festival™ Boston is free and open to the public. All attendees must register in advance to obtain a free general admission digital pass. The pass is required for access but does not guarantee entry, as admission is subject to capacity. Register for your pass [now](#). Registering does not guarantee you will receive a pass. Where there is a very high demand, a random lottery system will be used to allocate passes.

How do I receive my FIFA Fan Festival™ Boston Pass(es)?

Your digital pass will be sent to the email address provided in the primary passholder's Boston26 Web App account. Delivery of passes via email will start soon. Once you receive your pass by email, we strongly encourage you to add your pass(es) to your mobile wallet for quick and easy scanning upon arrival. Remember the pass does not guarantee entry. Interest is very high and organizers will be actively managing the numbers entering the site for safety reasons.

What if I did not receive my FIFA Fan Festival™ Boston Pass(es)?

First, please check your inbox (and even your junk or spam folder, just in case) for an email from noreply@wrstbnd.com. It's a good idea to add that email to your safe senders list or contacts so you don't miss any important updates.

Is re-entry allowed?

Your pass is valid only for the day/time identified. Once you exit the site, you will not be able to re-enter with the same pass.

Can I use cash to purchase food, drinks, merchandise, etc. at the FIFA Fan Festival™ Boston?

FIFA Fan Festival™ Boston is a cashless venue. All vendors including the food and beverage concessions accept all international debit and credit cards, Visa® is preferred. Only contactless payment options will be accepted within the venue. Fans can utilize a Cash-to-Card kiosk within the venue to convert cash to Visa® prepaid cards.

What security screening should I expect at FIFA Fan Festival™ Boston?

FIFA Fan Festival™ Boston will have a fenced perimeter, and all guests will be subject to security screening protocols, including metal detectors and a clear bag policy. See below for the full list of prohibited items:

Is FIFA Fan Festival™ Boston family-friendly?

Absolutely! There are plenty of activities for attendees of all ages - including games, family-friendly food and drink options, and more! Children under the age of 13 must be accompanied into FIFA Fan Festival™ Boston by an adult.

How do I get to FIFA Fan Festival™ Boston?

If you are traveling locally, please walk and cycle if you can. Check-out the location of nearby cycle bike parking [here](#). Alternatively, the city's [Bluebikes](#) bike share system could be a good option though note some temporary changes to docking station locations are in place during the event.

If you are traveling from further away, please use public transportation. You can take any subway line or a bus route below:

- Green Line to Government Center(at City Hall Plaza)
- Blue Line to Government Center (at City Hall Plaza)
- Orange Line to State or Haymarket (each about a 5-minute walk)
- Red Line to Downtown Crossing (about a 10-minute walk), or transfer to the Green Line at Park Street
- Bus routes 92 or 93 to Congress St @ North St (at City Hall Plaza)

Use MBTAs [trip planner](#) to find your best route or check out their website [here](#). Also, please allow extra time for your journey as we are expecting the area to be much busier than usual.

Find out more about how to get to Boston [here](#) or how to get around the city [here](#).

Will food and drink be available on-site?

Yes! FIFA Fan Festival™ Boston will feature a variety of local and regional cuisines. Food and beverage options are for purchase.

What are the rules around alcohol purchase?

You must be 21 or older to purchase or consume alcohol. As required by state law you may be asked to show Government issued photo ID. International visitors in particular are advised that, if you do not possess a US issued driver's license or other US issued ID, you must be ready to show your passport.

Can I register multiple people?

Yes! You can register your friends and family for their passes. Please keep in mind that you can only register for 6 passes at a single time. Children under the age of 18 must have a waiver signed by a parent or legal guardian to enter. Children under the age of 13 must be accompanied into FIFA Fan Festival™ Boston by an adult.

Is there a Code of Conduct for FIFA Fan Festival™ Boston

Please see the FIFA Fan Festival™ Boston Code of Conduct [here](#).

**I have registered for multiple days and would like to bring guests on certain days.
Do my guests have to register in advance or can they do so on the day.**

We recommend that you register as a group rather than registering individually. Up to six people can register at one time in this way. Registration does not however guarantee entry and so if a particular day is oversubscribed then passes are allocated on a randomised basis. This means that if you are all under separate individual registrations, you may not all receive a pass. If you register as a group, the entire group will either receive or not receive passes. You are also reminded that even with a pass, entry is subject to safe operating capacity.

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